

Software Requirements

How to Download and Install Avonto Direct Connect

1. Go to www.avonto.com and click on Download.
2. Follow the on screen instructions to download
3. There is no password to download the software.
4. Once installed onto your computer double click the Avonto Direct Connect shortcut icon located on your desktop
5. When you start the program for the first time you will be asked to register your software. Make sure you enter accurate and correct data. This information will appear on all your purchase orders.

When asked for an email address, you **MUST** enter a correct email address. This is where the vendors will send your order confirmations. Your email address can only be changed by contacting our technical support at (866) 438-9393 or by reinstalling and re-registering your software.

Computer Requirements

Windows 2000 or greater. Avonto Direct Connect will run on Vista machines, but you must make sure you are granted administrator rights for the software.

If you need to reinstall Avonto Direct Connect on a Vista machine make sure Vista does not keep a copy of the ADC Retail folder in it's Virtual folder. If it keeps a copy, old data may appear in the newly installed program. Simply delete the ADC Retail folder from the Virtual folder.

Avonto Direct Connect is not compatible with Mac at the time of this writing the manual.

Types of Internet Connection Required

Acceptable types of connection are: Dial up, DSL, wireless, and Cable (hi speed broadband).

Why is an Internet Connection Required?

Avonto Direct Connect requires an internet connection to download vendor updates, program updates, and to electronically send your orders to your vendors. However, if the internet is temporarily down, you can simply print your orders to fax or call in.

Web Based vs. Desktop Application

Avonto Direct Connect is not a web based program, it is a desktop application which utilizes the internet to send orders electronically and to update vendor data and program updates. The software is required to connect to the internet at least once every 7 days in order to download the latest vendor updates and program updates.

Printer Requirements

If you plan on printing your orders to fax or call in, you must have a printer which is compatible for your computer. Generally speaking, this is not an issue. Remember if ever it seems as if the printer is not working or if orders are not printing, try the number one question.... is it plugged in? And if so, is the power turned on? Sounds silly, but very often the culprit of many "printer" issues.

Electronic Sending Requirements

All you need is an Internet Connection! If you find your orders are not sending due to firewalls or blocked access, you need to contact your IT professional, network administrator or ISP (Internet Service Provider). We are happy to help trouble shoot as much as we can, but it is often quicker and more efficient if someone local is able to help you correct internet issues.

I. Additional Help and Support

To access additional help or support on topics not found in this documentation, please visit www.avonto.com and visit our online support. For immediate help, please call (866) 438-9393 and one of our representatives will be happy to assist you.